

CASE STUDY

Empowering oil & gas inspectors to keep rigs safe, clean and operational.

Location: Ontario, Canada

Industry: Inspection Services

“Cost is phenomenal and so worth it” - **Vicki Boutilier, Petroleum Specialized Inspections Corp, Canada**



Summary

This case study highlights the challenges faced by [Petroleum Specialized Inspections \(PSI\)](#), an independent specialized company providing consulting and inspection services. PSI was struggling to find a solution that could effectively combine a list of deficiencies into a comprehensive report. Their original software had technical issues, leading them to rely on Excel spreadsheets for inspections.

During an internet search, Vicki, a member of the PSI team, discovered [Nimonik](#) and decided to try the free trial. Recognizing its potential, Vicki introduced the tool to her colleagues. The Nimonik compliance management system proved to be a valuable solution for PSI, enabling them to demonstrate due diligence to their clients by showcasing the thousands of questions that pass the inspection process every day. The app's history logs feature was particularly useful for tracking completed tasks.

To learn more about Nimonik and our compliance software solution, contact us at info@nimonik.com or at 1-888-608-7511.

Company Overview

With a presence both domestically and internationally, PSI offers a comprehensive range of inspection services throughout various stages, including construction, overhaul, and periodic maintenance of diverse industrial and non-industrial equipment.

The company specializes in conducting thorough inspections, employing advanced non-destructive testing techniques, and providing certification for export and import goods. Additionally, PSI offers health certification services, along with equipment insurance and liability insurance for individuals working with such equipment.

PSI stands out in the industry by delivering valuable solutions that align with international standards. The company's commitment to professional ethics, adherence to safety principles, and meticulous adherence to inspection protocols further contribute to building a secure environment within society.



Vicki Boutilier

Finance and Operations Manager Coordinator

As the Finance and Operations Manager, Vicki oversees the auditors as well as the administrative staff in the Deseronto office. She works closely with the inspectors to ensure that PSI's specialized inspections for the petroleum industry abide by global standards.

The Challenge

Petroleum Specialized Inspections(PSI) helps its clients mitigate risk and downtime by providing fast, customized inspection services.

PSI has successfully utilized the Nimonik solution in a recent pilot project based in Australia, and is working closely with Nimonik to revamp their business methodology and provide their clients with greater access and understanding into the inspection process.

The Search

- Vicki and her team at PSI had been struggling to find a solution that could take a list of deficiencies and combine it into a report.
- With their original software creating too many technical issues, PSI resorted to Excel spreadsheets as their main tool for inspections.
- Through browsing on the Internet, Vicki came across the Nimonik App, downloaded the free trial

and showed the tool to her colleagues.

- The PSI team immediately realized the potential for Nimonik as a tool and as a team to collaborate with on future projects.

The Solution

- Vicki notes, in particular, how the Nimonik compliance management system allows PSI to provide due diligence for their clients - Using the Nimonik solution, the PSI team can show clients the thousands of questions that are passed every day.
- Another great feature is the app's history logs - "you can see when things were completed; one of the biggest selling features."

The Implementation

- Once PSI subscribed to Nimonik, CEO Jonathan Brun visited the PSI office in Deseronto, ON to give the team a walkthrough of the app and its full features.
- "The implementation of the Nimonik regulatory compliance management software solution within the pilot project worked really well!" PSI is excited to see what will come next in this collaborative effort.
- The technical assistance from the Nimonik IT team is going to allow PSI auditors to feel reassured that they are covering all their bases. "Other processes (out there) were so overwhelming."

The Results

- Graham Towers, PSI's lead field auditor, says his company uses Nimonik compliance management software to ensure "that competent persons could conduct an audit with all of the questions at hand rather than bring trainees into the office. Putting the questions into a format where a person can answer directly and create the final report simultaneously...makes it much more efficient."
- Vicki appreciates the personal aspect of Nimonik's customer service. "You're speaking to real people on the phone" who are dedicated to helping you get the most out of the Nimonik solution.
- On a scale of 1 to 4, PSI rates Nimonik's customer service a 4!
- It also helps that the "cost is phenomenal and so worth it."

To learn more about how Nimonik can help your organization embark on this journey of proactive compliance, do not hesitate to contact us at info@nimonik.com

Visit www.nimonik.com