CASE STUDY

A.C.T. (National) Ltd. deployed a mobile compliance tool to their auditors in the automotive and events industries.

Location: United Kingdom
Industry: Consulting

"From an efficiency and portability point of view, it's enabled us to win more business!" **- Phil Atkinson**

Summary

The A.C.T. (National) Ltd., a trusted Health & Safety Management company, faced the challenge of finding a simple and effective auditing tool to meet their expanding client base's needs. After experimenting with various audit procedures, they discovered Nimonik, an auditing software that provided satisfactory reports and streamlined their auditing process.

With Nimonik, A.C.T Group was able to generate reports automatically, download them in multiple formats, and receive excellent customer service. The implementation of Nimonik significantly improved efficiency, reducing report creation time from 1-2 hours to just 20-30 minutes. The seamless checklist creation and portability of the system also helped them win more business.

Company Overview

The A.C.T. (National) Ltd is a trusted Health & Safety Management company dedicated to safeguarding businesses, employees, assets, clients, and individuals. With a simple yet powerful philosophy, A.C.T. commits to providing expert and competent solutions that fully mitigate risks while fulfilling legal and moral obligations.

The company takes pride in offering pragmatic and sensible safety solutions, allowing clients to focus on their core business needs without being burdened by red tape or inefficiency. A.C.T. operates across diverse business sectors, catering to the unique requirements of each industry.

Whether in the automotive sector or the events and leisure industry, A.C.T. employs a team of dedicated and highly qualified safety specialists who excel in effectively managing risks.

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Phil Atkinson, **A.C.T. (National) Ltd.**
Co-Owner, Managing Director

The Challenge

The A.C.T. (National) Ltd. provides expert compliance solutions, which mitigate risk while fulfilling legal and moral obligations. The A.C.T. Group has an internal team of trained auditors and a strong presence in the automotive and events industries.

An expanding client base meant that A.C.T. urgently needed a simple and streamlined auditing tool.

The Search

- Phil and his team at A.C.T. had experimented with several audit procedures in the past - from the traditional pen and paper to Word and Excel and to other online platforms, such as CS Stars and iAuditor.

- The main issue with these other solutions was always the final output - A.C.T. clients were not fully satisfied with the look and content of the reports.

- Phil searched on Google for an alternative auditing software that could provide him with satisfactory reports. He came across the Nimonik solution and downloaded the free trial.

The Solution

- Phil uploaded a few sample questions so he could see how Nimonik worked. He was pleased with the function to automatically generate a report once the audit was completed. He also noted that the option to download a report in various formats was useful to him and his team.

- Phil found the Nimonik team very willing to work with him to meet his goals: "Efficiency is a big thing: our target is to visit a site, arrive at 9:15am, finish at 3:30pm and then push a button and say -- that's the audit completed."

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The Implementation

- Phil explains that while he appreciates the user interface, the ease of use, the vast template library and the price point of the Nimonik solution, his favorite feature is the customer service.

- The team had on-boarding training with Luciano and, "he was great, he showed us how to use the system."

- Nimonik also makes sure to reply to emails quickly and has always welcomed any comments or feedback on user experience.

- On a scale of 1 to 4, A.C.T. (National) Ltd. rates Nimonik's customer service a 4.

The Results

- Report creation is much more efficient with Nimonik. An administrator now spends 20-30 minutes to do a report, which used to take 1-2 hours.

- Creating checklists and uploading checklists from Excel is a seamless process.

- "From an efficiency and portability point of view, it's enabled us to win more business!"

To learn more about how Nimonik can help your organization embark on this journey of proactive compliance, do not hesitate to contact us at info@nimonik.com

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